Contact information for participating practices:

- Barrington Audiology (413) 528-3606
- Cardiology of BMC (413) 395-7580
- Cardiology of BMC - North County (413) 663-3400
- Cardiology of FVH (413) 854-9777
- Colon & Rectal Surgery of BMC (413) 447-2859
- Dalton Medical (413) 684-2110
- Endocrinology of BMC (413) 496-6838
- Endocrinology of FVH (413) 854-9784
- Fairview Internal Medicine (413) 528-8643
- Fairview Medical (413) 854-9704
- Gastroenterology (413) 499-8590
- Berkshire OB/GYN of BMC (413) 499-8570
- Hillcrest Family Health Center (413) 499-2051
- Kidney Disease of BMC (413) 447-2764
- Lenox Family Health (413) 344-1700
- MACONY Pediatric (413) 528-4047
- Neurology of BMC (413) 395-7694
- Neurosurgery of BMC (413) 447-2870
- Ortho & Sports Medicine of FVH (413) 854-9753
- Pain Center of BMC (413) 445-7246
- Palliative Care of BMC (413) 447-2150
- Physical Med & Rehab of BMC (413) 445-9353
- Pulmonary of BMC (413) 447-2695
- Reconstructive Surgery of BMC (413) 447-2745
- Rheumatology (413) 499-8551
- Suburban Medical (413) 243-0122
- Surgical Services of BMC (413) 445-6420
- Urology of BMC (413) 447-2375
- Urology of BMC - North County (413) 662-2486

If you have any questions regarding the information in your Personal Health Record, please contact your provider’s office.

To create an account you MUST receive an email inviting you to join the Berkshire Patient Portal. If you do not receiving an email from us, please contact support.

Berkshire Patient Portal Support:
berkshireportal@bhs1.org
(413) 447-2505

The portal is a secure website where you can see your personal health information, email your doctors, and make informed decisions about your health.

Your Personal Health Record includes: Conditions, Medications, Allergies, Immunizations, Results, Vital Signs, and Documents.
Provide your email address upon registration. Your invitation will be sent to this email address.

Click the registration link in the email you receive from noreply@followmyhealth.com.

Create your portal login using a unique username and password.

You will receive two emails:
1) An invitation to join, which includes your INVITE code
2) A confirmation of your connection after you are registered

*If you are unable to locate your invitation email, check your spam/junk mail folder

Using the Berkshire Patient Portal, you will be able to view your Documents as well as:
- View lab results
- Create new accounts so family members can view your results

Excluded from the Berkshire Patient Portal:
- Radiology and pathology reports
- Sensitive and confidential lab testing
- Lab tests performed by or sent to facilities not participating in the Berkshire Patient Portal

If you see your provider at one of the practices participating in the Berkshire Patient Portal, you will also be able to:
- Request Rx refills
- Send and receive secure online messages

Participating practices are listed on the back of this brochure

Want more information about the Patient Portal? Visit the following web address to watch a video tutorial:
www.berkshirehealthsystems.org/patientportal