

Contact information for participating practices:

Barrington Audiology	(413) 528-3606
Barrington Family Medicine	(413) 664-9933
Berkshire Internists	(413) 499-8510
Berkshire OB/GYN of BMC (all sites)	(413) 499-8570
Berkshire Osteopathic Health	(413) 442-0085
Berkshire Surgical Services 4th Floor	(413) 445-6420
Berkshire Surgical Services—S. Cty	(413) 644-6499
Cardiology of BMC	(413) 395-7580
Cardiology of BMC - North County	(413) 664-5411
Cardiology of FVH	(413) 854-9777
Colon & Rectal Surgery of BMC	(413) 447-2859
Dalton Medical	(413) 684-2110
Endocrinology of BMC & N County	(413) 496-6838
Endocrinology of FVH	(413) 854-9784
Fairview Internal Medicine	(413) 528-8643
Fairview Medical	(413) 854-9704
Gastroenterology	(413) 499-8590
Hillcrest Family Health Center	(413) 499-2051
Kidney Disease of BMC (all sites)	(413) 447-2764
Lenox Family Health	(413) 344-1700
MACONY Pediatrics	(413) 528-4047
Neurology of BMC	(413) 395-7694
Neurosurgery of BMC	(413) 447-2870
Ortho & Sports Medicine of FVH	(413) 854-9753
Osteopathic Manipulative Medicine	(413) 445-9353
Pain Center of BMC	(413) 445-7246
Physical Med & Rehab of BMC	(413) 445-9353
Pulmonary of BMC	(413) 447-2695
Rheumatology	(413) 499-8551
Suburban Medical	(413) 243-0122
Surgical Services of BMC 6th floor	(413) 447-2745
Urology of BMC & S. County	(413) 447-2375
Urology of BMC - North County	(413) 664-5411
Williamstown Medical of BMC	(413) 458-8182
WM 2nd Number	(413) 664-5710

If you have any questions regarding the information in your Personal Health Record, please contact your provider's office.

To create an account you **MUST** receive an **email** from Follow My Health inviting you to join the Berkshire Patient Portal.

If you do not receive an email from us, need to reset your password, or have other questions please contact:

Berkshire Patient Portal Support

Phone: (413) 447-2505

Email: berkshireportal@bhs1.org

In order to assist you better, please give us your full name, date of birth and telephone number.

The Portal support team will respond to phone calls and emails within 2 business days.

To create an account please email:

berkshireportal@bhs1.org

To view your account please visit:

berkshirepatientportal.followmyhealth.com/login



Berkshire Patient Portal 

Sponsored by Berkshire Health Systems

**Access your
Personal Health
Record ONLINE!**

The Portal is a secure website where you can see your personal health record, email your doctors, and make informed decisions about your health.

Your Personal Health Record includes:

Conditions, Medications, Allergies, Immunizations, Results, Vital Signs, Appointment reminders, and other documents

Communications from Berkshire Health Systems can be sent electronically including:

Patient reminders
Portal improvements and new features
& BHS Practice updates

Excluded from the Berkshire Patient Portal:
Sensitive and confidential lab testing.

Berkshire Patient Portal



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Company Logo

Get started...
it's as easy as
1, 2, 3

Save time with online tools

1

Provide your email address upon Registration at your visit. Your Invitation will be sent to that email address.

2

Click the registration link in the email you receive from Follow My Health

3

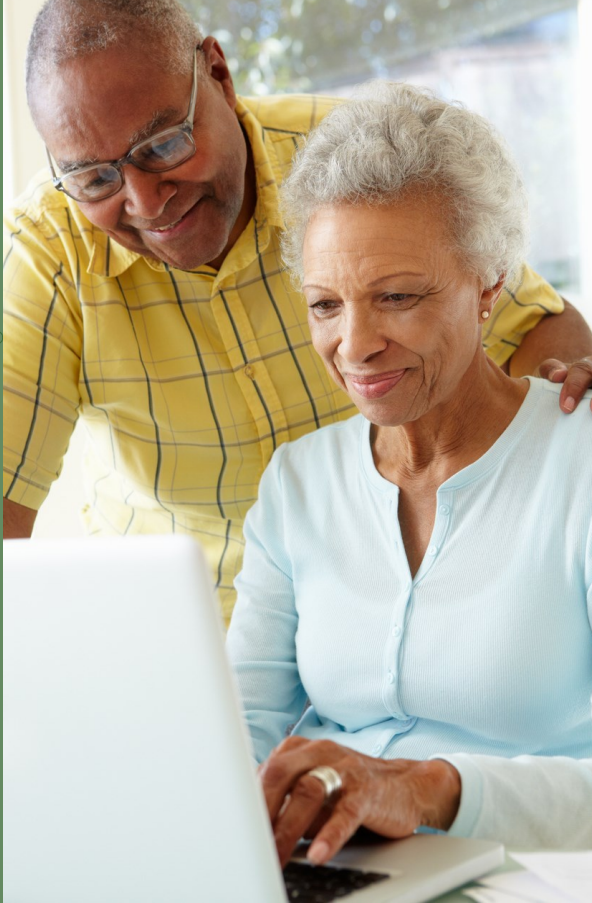
Create your Portal login using a unique username and password.

You will receive two emails:

- 1) An invitation to join, which includes your INVITE code
- 2) A confirmation of your connection after you are registered

If you are unable to locate your invitation check your spam/junk mail folder

****Please note you will not see any medical information on your Patient Portal unless you have had an appointment.****



Want more information about the Patient Portal? Visit the following web address to watch a video tutorial:

www.berkshirehealthsystems.org/patientportal

If you see your provider at one of the practices participating in the Berkshire Patient Portal, you will also be able to:



Request Prescription Refills



Send and receive secure online messages



Receive appointment reminders

Participating practices are listed in this brochure

Check Out the Follow My Health App

Stay up-to-date with your health information and reminders by using our Follow My Health app.

It is compatible with any smartphone or mobile device. Download the app from your smartphone app store.

