Enrollment is Easy

- You will receive an enrollment invitation email following your visit to any BHS care setting. Our locations include:
  - BMC Departments & Services
  - Fairview Hospital Departments & Services
  - BHS Physicians Practices
  - Dalton Medical Associates
  - Contemporary Rheumatology
  - Suburban Internal Medicine

- Follow instructions to set up a user name, password and security questions

- After you are enrolled, visit www.berkshirepatientportal.com, or you can log in through the mobile app

Smartphone Friendly

You can also access your health information from your phone.

EXPLORE THE PORTAL!

Contact Us:
Berkshire Patient Portal Support
413-447-2505
berkshireportal@bhs1.org

Your health information should follow you everywhere

The Berkshire Patient Portal gives you immediate access to your health information, no matter where you are in the BHS healthcare system.

Download on the App Store GET IT ON Google Play
How the Portal Works for You

Available at your convenience
We understand that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you’re done.
- Access complete health information online, versus over the phone or in person
- Request appointments
- Pre-register for scheduled appointments
- Request prescription renewals
- Pay your bills online

You choose the when and where
Access to the Portal is on your schedule, whether at home or on the go.
- Access a mobile version of the Portal from your smartphone, laptop or tablet
- Manage information 24/7, without waiting

Keep the most important people in the loop
You can connect with your providers and keep your family informed at the same time.
- Exchange messages with your provider between visits
- Give authorized family members access to your health information

All of your information, in one place
The Berkshire Patient Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.

Health information
- Lab results
- Radiology reports
- Visit history
- Discharge instructions
- Health summary

Allergies and medications
- Allergies and conditions
- Immunizations
- Medication instructions

Appointments
- Appointment requests
- Upcoming visits

Billing
- Online bill pay
- Outstanding balances

Frequently asked questions
Where does my health information in the portal come from?
All of the information in the Portal comes from your Berkshire Health Systems Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible from all of the BHS settings where you receive healthcare.

How do I log into the portal?
To log into the Portal, visit the BHS website at berkshirehealthsystems.org, and click on the link to the Berkshire Patient Portal. (See enrollment information on the reverse side of this page.)

Can my family access my portal?
Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done within your healthcare facility and requires consent from you and your family members.

Is my information safe?
Yes. Portal passwords are encrypted and URLs are rewritten so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

What if I ever have technical problems with the portal?
Call Berkshire Patient Portal Support at 413-447-2505 or email berkshireportal @bhs1.org.